

Wine, Dine & Whiskey Club: How It Works

Being a member means more than just great dining experiences—it means exclusive rewards every time you visit. Here's everything you need to know about accessing your account, earning points, and redeeming rewards.

Accessing Your Account

Sign Up or Sign In

Visit www.gr8food.net to create your account or log in.

Logging In

Your login credentials are based on your phone number for easy access.

- Username: Your 10-digit phone number (e.g., 2391114567)
- Password: The last four digits of your phone number (e.g., 4567)

Note: You can reset your password after logging in.

Earning and Redeeming Rewards

How Rewards Work

- Earn points with every visit by giving your phone number and name to your server or bartender.
 - For every 500 points, you automatically receive a \$25 reward.
 - Simply let your server or bartender know when you'd like to apply your rewards to your bill.
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Program Rules

- Points can only be earned and redeemed at Chops City Grill and Pazzo! Cucina Italiana.
- Points, Dining Dollars, and Membership will expire after 12 months of inactivity.
- Points and Dining Dollars cannot be transferred or redeemed for cash.
- Club offers cannot be combined with other promotions, discounts, or coupons.
- Dining Dollars can be combined with a promotion or offer but are earned based on points.
- Points are awarded on the subtotal (excluding tax and gratuity).
- Gift card purchases do not earn points.
- Only the paying Club member can accumulate points.
- Members must be at least 21 years old.
- Employees of Phelan Family Brands are not eligible.
- Points cannot be earned for visits prior to enrollment.
- Phelan Family Brands reserves the right to audit accounts and terminate memberships in cases of fraud.
- The program and point tiers may change or be canceled at any time without notice.

Missing Points?

If you did not receive points for a dining experience, please email a copy of your receipt to jennifer@phelanbrands.com.

- Points will only be issued for dining experiences within the past month.
 - If you need assistance with your account, feel free to email us.
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Membership Tiers & Earning Points

The more you dine, the more you earn! Our rewards program features four tiers based on your annual points accumulation.

Insider

- Earning Rate: \$1.00 = 1 point
- Points Range: 0 - 1,000

Silver

- Earning Rate: \$1.00 = 1.08 points
- Points Range: 1,001 - 4,000

Diamond

- Earning Rate: \$1.00 = 1.12 points
- Points Range: 4,001 - 7,500

Black

- Earning Rate: \$1.00 = 1.3 points
- Points Range: 7,501+ (Unlimited)

****Tier Progression:**** Your status is evaluated annually based on your total earned points. If you exceed your current tier's maximum during that period, you will be automatically promoted to the next level.

Start Earning Today!

Enjoy the benefits of being a Wine, Dine & Whiskey Club member by dining at Chops City Grill and Pazzo! Cucina Italiana. Sign in, earn rewards, and make every meal count!

Exciting News! A New Loyalty Program is Coming

This summer, Phelan Family Brands will be rolling out a brand-new loyalty program that will include all 10 of its concepts, making it easier than ever for guests to earn rewards. All existing members will be automatically converted into the new program, so they won't lose their membership status. More details will be shared as we get closer to the launch!